

EDGE

Delivering Efficiency

How SMG3's EDGE helped one national packaging provider create a seamless asset management tracking solution.

Situation

Shorr Packaging supplies major retailers with packaging materials and automated packaging equipment solutions. As eCommerce usage continues to skyrocket, retailers need to know their packaging supply demands will be met, ultimately ensuring uninterrupted shipments of their goods to awaiting consumers. In order to keep up with their clients' needs, Shorr uses a powerful Warehouse Management System (WMS), which requires the use of radio frequency handhelds and thermal label printers. Shorr's fleet of mobile devices and printers is ever-expanding and each is required to be fully functional, and tracked at all times.

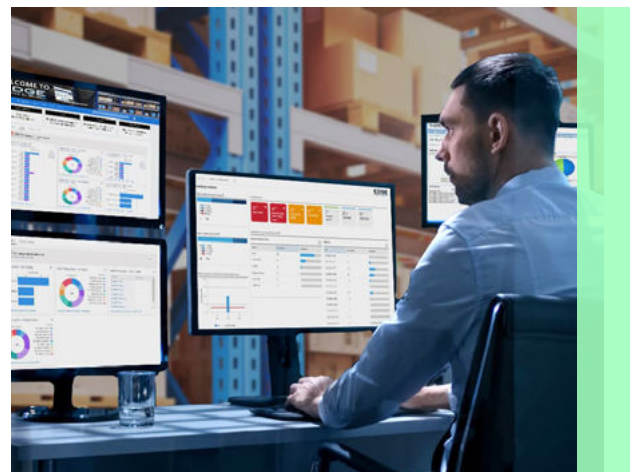
Need

Knowing the status of their mobile scanning devices, printers, and other equipment is essential to keeping operations running smoothly. But keeping track of handheld devices and their status is something that can take hours when relying on manual spreadsheets and gathering input from multiple locations. This is a task that can often get deprioritized leading to lost devices and subsequently lost productivity.

Using SMG3's EDGE portal with SOTI® enabled, Shorr Packaging found the perfect solution for organizing and tracking the company's fleet of hardware peripherals across multiple locations throughout the country.

"SMG3 and the EDGE customer web portal offers visibility into the world of your fleet of equipment."

- NATIONAL IMPLEMENTATIONS MANAGER,
SHORR PACKAGING





The EDGE Solution

By taking full advantage of the EDGE portal, Shorr Packaging has a solution that is predictable and easy to use.

With a few clicks the EDGE portal's easy-to-read dashboards provide status updates for all Shorr's handhelds and devices throughout the country.

With SOTI® as part of their EDGE package, Shorr has unmatched visibility into their devices, including:

- Serial numbers
- Device location
- Charging status/battery life status
- Age of device and OS

Loaning units from one location to another — and getting them back where they belong — is simple with EDGE helping the team stay organized.

Shorr's National Implementations Manager also worked closely with SMG3's team to customize their dashboard options to display exactly the type of information they required.

“What would normally have taken hours of back and forth between different sites now becomes more seamless, and effortless.”

- NATIONAL IMPLEMENTATIONS MANAGER,
SHORR PACKAGING

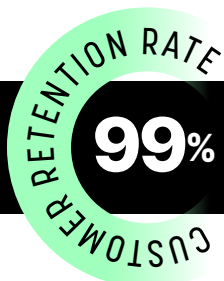
SMG3 has not only helped implement Shorr's portal, but also configures and tests all handhelds and printers prior to shipping, as well as maintains a spare pool of devices minimizing downtime.

In short, SMG3 and the EDGE portal provide Shorr a competitive advantage delivering out-of-the-box functionality of all pre-configured devices, a features-rich system for managing their fleet of devices, and unmatched customer service.

EDGE

Find out how SMG3 and the EDGE can help your business simplify inventory management.

Email sales@smg3.com or call 855.995.1010



From networking to handhelds, our technical experts will give your business the **EDGE** it needs.

